



HOTEL RITZ
MADRID

by ORIENT-EXPRESS

www.ritz.es

Property Description

- Luxury palace located close to the Prado and the Thyssen Museums in the heart of Madrid
- Built in 1910, according to the wishes of King Alfonso XIII, the hotel has long been the pinnacle of style and luxury in the city
- The place to stay for celebrities and dignitaries due to its unparalleled service and accommodations
 - *Travel + Leisure* Top 500 Hotels in the World 2009



Hotel Exterior

Rooms and Suites

30 Suites and 137 Rooms

Each room and suite has been individually designed with magnificent and unique hand-made carpets, embroidered bed linens and antique furniture. Bathrooms are beautifully appointed in marble with gilded accessories.

Patio View Single Room 215 ft² (20m²), one double bed overlooking the interior patio

Classic Room 301ft² (28m²), most of them overlooking to our interior Garden or courtyard, double or twin bedrooms (*can connect to Classic Room or Deluxe Room*)

Deluxe Room 409ft² (38m²), all with city views (views either to the Prado Museum, to our Garden or Neptuno Square and to the main entrance of the Hotel, which is Plaza de la Lealtad), double or twin bedrooms, (*can connect to Deluxe Room, Classic Room, or Deluxe One-Bedroom Suite*)

Suite amenities include basket of fruit and flowers on arrival and round trip airport transfers.

Junior Suite 538ft² (50m²), private salon, interior or exterior views, views of the hotel Garden, Lealtad Square, Prado Museum or the inner garden, king, queen, double, or 2 twin beds (*can connect to Deluxe Suite*)

Deluxe One-Bedroom Suite 721ft² (67m²), private, separate oval salon, spacious, over the gardens, the Prado Museum or la Plaza de la Lealtad, king or two twin beds (*can connect to Deluxe Room or Junior Suite*)

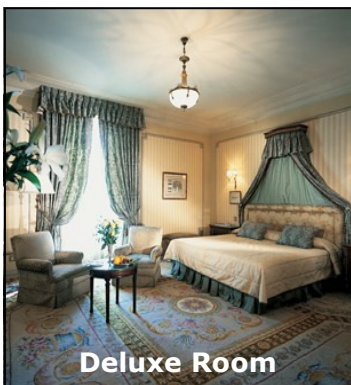
Royal One-Bedroom Suite 1765ft² (164m²), one king bed, Prado view, large sep. sitting room, two bathrooms with separate entrances (*can connect to Deluxe Suite with twin beds*)

Presidential Suite 1130ft² (105m²), prime location overlooking Lealtad square, reception area, spacious living room, bedroom with king bed, and large old marble style bathroom

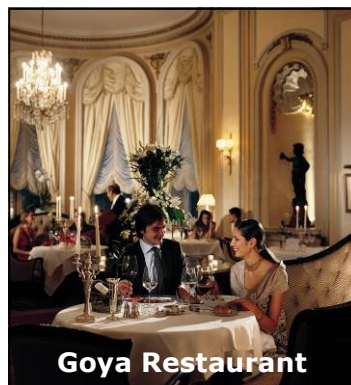
Connecting rooms must be confirmed through the property directly.

All Accommodations Offer:

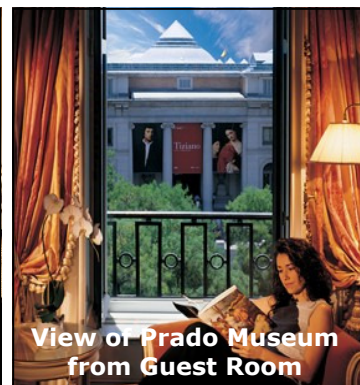
- Complimentary Wireless High-Speed Internet
- Telephones and fax machines on request
- Satellite television
- Access to the Orient- Express video library
- Minibar
- Air conditioning
- Electronic safe
- Smoking or non-smoking
- Newspaper delivery
- Bidet
- Bathroom scale
- Bathrobe
- Hairdryer
- 24 hour room service
- 220 volts/converters available



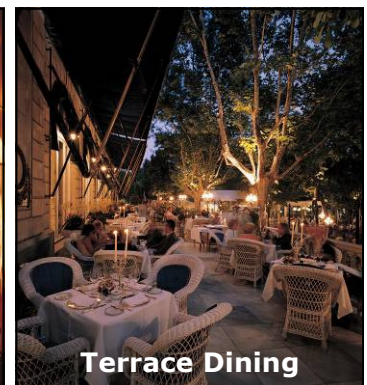
Deluxe Room



Goya Restaurant



View of Prado Museum from Guest Room



Terrace Dining

Hotel Facilities

Restaurants

Goya Restaurant Traditional Spanish cuisine with French and Basque influences, large wine selection (B 7:30am-11am, L 1:30pm-3:30pm, D 8:30pm-11:15pm)

Terrace and Gardens al fresco lunch or dinner, traditional Spanish tapas (L 1:30pm-3:30pm, D 8:30pm-11:30pm, opening depends on weather)

Lobby Bar traditional afternoon tea and light refreshments (Tea served 4:30pm-7:30pm)

Velazquez Bar comfortable lounge, original cocktails (12pm-1am)

Health and Fitness

Small gym with cardiovascular equipment treadmills, bicycles, and an elliptical machines from Technogym and Kinesis resistance equipment (open 24 hours)

Spa

Bodyna Wellness Centre extensive range of treatments including massages, facials, and body treatments (Mon-Sat 10am-9pm)

Business Center

Located next to the main hall, offers bilingual secretary service, telephones, faxes, photocopies, computers & printers, and internet access

Hotel Policies

Check In 14:00

Check Out 12:00

Cancellation Policy 48 hours 1 night policy

Deposit not required

Pet Policy Not allowed in public areas. Extra charge of €70 (8% VAT included) per night applies.

Rollaway Beds 2012: €106 for guests 12 and older (free under 11 yrs old & under). Not allowed in Single or Classic Rooms.

Late Checkout Fee 12:00 to 18:00: 50% of daily rate +8% VAT
After 18:00: 100% of the daily rate + 8% VAT

Tax 8% VAT

Hotel Policies

Currency

Euro (€)

Voltage

220 volts

Time Zone

+6 from New York

Passport and Visa Requirements

Valid Passport required for US citizens

Location

- Across from Prado Museum, near Retiro Park, and Teatro de la Zaruela
- 1 block from metro station, Banco de Espana
- Walking distance to financial district and Madrid Stock Exchange
- 15 km from Madrid-Barajas Airport
- 20 km from Torrejon de Ardoz Airport

Airport transfers

Airport - Hotel €130 / Hotel - Airport €107 includes VAT (supplement will apply from midnight to 6am)

Taxi: ~€35 each way

Airport transfers are free for Junior Suites, Deluxe Suites, Presidential Suite and Royal Suite



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